

Terms & Conditions

- This Application form must be sent directly to ONE Bank and not by facsimile. The Bank will require three working days after receiving the Internet & SMS Banking Application Form for activation of the service.
- In case of Bank Account, ONE Bank will accept Application Forms signed by the authorized signatories of the account only.
- For PUSH Service, ONE Bank will use Mobile Phone Service Provider's Short Message Service (SMS) to send the financial information related to a linked account.
- For PULL Service, the account holder upon receiving application will be able to obtain a range of financial information related to account by typing a pre-defined key string as a message in the Mobile Phone and then sending this message to a prescribed mobile phone number.
- The account holder is solely responsible to stop misuse of SMS Banking Services and also to maintain the confidentiality of his/her financial information by ensuring safe holding of the mobile phone/connection assigned to SMS Banking Service provided by ONE Bank. If the Mobile Phone/Connection is lost, stolen or sold to another individual, the account holder shall immediately notify the Bank by calling 01912-066695 and cancel the SMS Banking Service. The account holder hereby agrees that ONE Bank shall not be responsible for any disruption in SMS Banking Service due to any mechanical failure on the part of ONE Bank/Mobile Phone Service Provider.
- Cheque book can only be received from the branch where the account is maintained. The cheque book requisition slip with authorized signature is mandatory to collect the requested cheque book. A cheque book request should allow at least one business day for the processing.
- Registration form can be submitted to any branch regardless of where the account is maintained.
- Internet & SMS Banking Service shall remain effective until otherwise advised in writing by the account holder.
- The laws of Bangladesh shall govern these terms and conditions.
- The Bank may revise and/or change any of the Terms & Conditions at any time with notice to you but does not require any consent.
- By providing Internet & SMS Banking Service ONE Bank may collect service charge from the linked account. ONE Bank may revise and/or change the service charge at any point of time.

Account Holder's Acceptance

I/We hereby agree to the above terms and conditions and authorize ONE Bank to provide financial information relating to my/our ONE Bank Account through SMS (Short Message Service) of Mobile Phone Service Provider.

Authorized Signatory

Authorized Signatory (for Joint Account)

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Date

Date

For further assistance please visit your respective branch. Thank you.