



As a part of our commitment for improvement of service to our customers, we are upgrading our core banking Software. The new robust, high profile and much advanced Core Banking Software will go live on January 01, 2012 country wide in all branches of ONE Bank Limited.

We believe, our valued customers will appreciate that this huge system up gradation and migration of Data requires time and effort to ensure correctness. Interfacing of alternate banking service delivery modules with the new software also require to be tested to ensure dependable handshake with the new system to secure safe customer transactions.

Due to the above situation, our ATM Service will remain suspended for a short period from December 26, 2011. We will allocate all our available resources to ensure resumption of the service within the shortest possible time.

During and immediately after the migration, at times, we may come across some hitches, unexpected interruptions and unforeseen problems. These system hiccups may cause temporary hindrance in our uninterrupted and smooth service to our valued customers. Our valued customers are sincerely requested to bear with us for the time being.

Please feel free to call on any of our Branches for further information, if required.